

TICKETING

1. A valid ticket must be produced to gain entry to a ticketed exhibition.
2. Where Concession or Members tickets are applicable, valid identification must be provided for purchase of tickets and presented at the exhibition entrance. If you are unable to present proof of entitlement you will be required to upgrade to an Adult ticket.
3. A booking cannot be made without receipt of full payment.
4. Lost, stolen or destroyed tickets cannot be replaced.
5. Tickets can only be used during the specified exhibition dates and times.
6. A ticket is only valid for the number of persons and for the exhibition that appears on the ticket.
7. Tickets are non-refundable and non-transferable.
8. Entry is subject to exhibition capacity.
9. Late arrival may result in non-admittance, **or next available session**
10. Photography or recording is not permitted in ticketed exhibitions unless prior permission has been obtained. For further information, please refer to our [Terms and Conditions of Public Entry](#).
11. NGV tickets are not to be used for advertising, promotions, contests, sweepstakes or resale unless authorised by NGV. Use of NGV's trademarks and other intellectual property is subject to NGV's consent. NGV reserves the right to cancel a ticket if you breach any of these terms and conditions.
12. We will request and record contact details necessary for the provision of the service. These details will not be added to a mailing list or disclosed without your consent. The collection of personal information is regulated by the Information Privacy Act 2000 (Vic). For more information please refer to our [Privacy Policy](#).
13. **No Sketching or Note taking is allowed in the exhibition Napoleon: Empire to Revolution**
14. All ticket sales are subject to [Terms and Conditions of Public Entry](#).