



2011 Premier's Seniors Week Gala Concerts Ticketing Fact Sheet

This fact sheet provides details on how to book tickets through Ticketmaster for the 2011 Premier's Seniors Week Gala Concerts.

Tickets to the Premier's Seniors Week Gala Concerts for individuals on Monday 21 March 2011 at 10.30am and 2.30pm will be available from 9.00am on Tuesday 8 February 2011.

You can book your FREE tickets online at www.ticketmaster.com.au, in person by visiting any of the participating NSW Ticketmaster outlets or by telephone on 1300 855 501.* If booking by telephone, press 1 to book through the automated system** or press 2 to speak to an operator, but please be patient and expect lengthy delays.

Tickets for people who use wheelchairs, have limited mobility or are hearing impaired can only be booked by telephoning 1300 855 501 press 2 then press 9.

Tickets cannot be reserved before this date. Tickets are strictly limited to a maximum of four (4) tickets per person. There is no booking fee. Tickets are allocated by a best seats available system at the time of booking. If booking online through Ticketmaster for the first time, it is recommended that you create a user account before tickets become available.

*All calls to 1300 855 501 are charged at the cost of a local call.

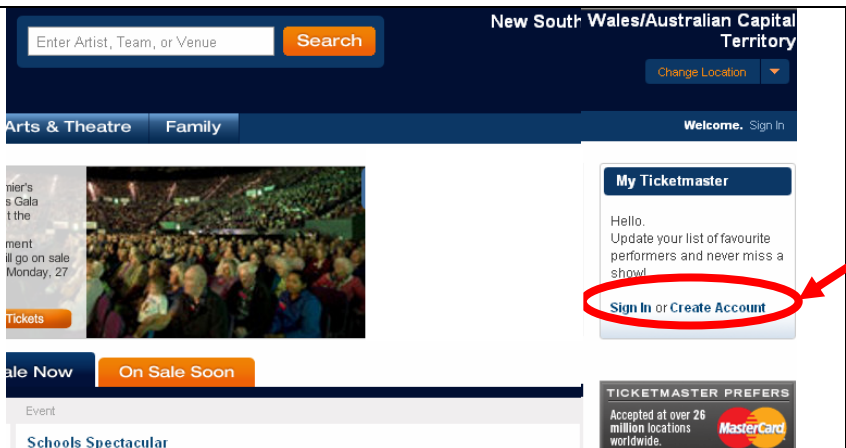
**Patrons who booked tickets through the automated system found it quick and easy.

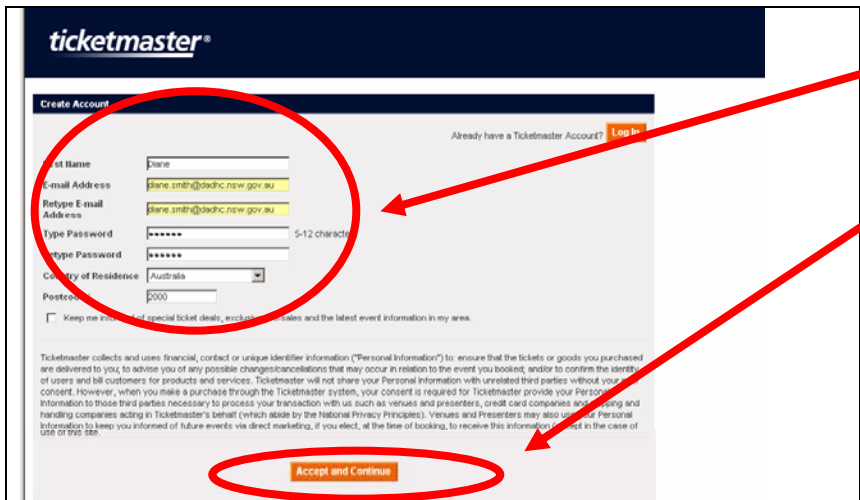
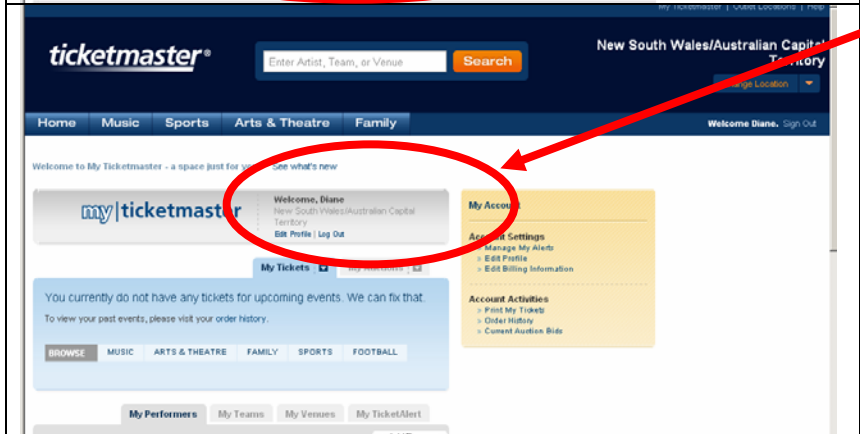
1. Booking online

Booking online is easy at www.ticketmaster.com.au. All you need is an account, which you can create at any time. Follow these two easy steps if you need help to book online.

Step 1: Create an account

For faster checkout of tickets, you can create an account at any time before the tickets become available online.

	<ul style="list-style-type: none">• Go to www.ticketmaster.com.au• Click on Create Account located within the My Ticketmaster box. <p>[Note: this screen shot was taken from the December 2008 concerts, dates will be different]</p>
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	<ul style="list-style-type: none"> • Fill in your details. Remember to make a note of your password • Click Accept and Continue
	<ul style="list-style-type: none"> • You have now set up your account to book tickets online when they become available from 9.00am on Tuesday 8 February 2011 • See Step 2 – Booking tickets

If you misplace your **USER ACCOUNT** details, visit www.ticketmaster.com.au go to the sign in page and follow the prompts [Forgot Password](#). Alternatively contact Ticketmaster Customer Service on 136 100 or 1300 883 622. Your password and logon details will be emailed.

If you are experiencing difficulties with your online booking please call 136 100 and press 8.

Step 2: Booking tickets

You will need an account to book tickets. If you don't have one, see previous step.

	<ul style="list-style-type: none"> Go to Ticketmaster.com.au Click Sign In <p>[Note: this screen shot was taken from the December 2008 concerts, dates will be different]</p>
	<ul style="list-style-type: none"> Enter your E-mail Enter your Password Click LOG IN
	<p>You are now logged in to book tickets</p> <ul style="list-style-type: none"> Enter Premier's Gala Concert or Sydney Entertainment Centre into search box at top of screen
	<ul style="list-style-type: none"> Select Premier's Gala Concert listing Click Find Tickets Scroll down to No. of Tickets and select Select Section Best Available Select Look for Tickets Fill in Security Check and click Continue Select Delivery Method

2. Booking in person

Visit any of the participating NSW Ticketmaster outlets listed below from 9.00am on Tuesday 8 February 2011 to book your tickets. (Maximum of 4 tickets per person.) No booking fee is charged.

SYDNEY AND SUBURBS

Broadway

UTS Student Union, Level 3,
Lower Level Tower Building

Darling Harbour

Sydney Entertainment
Centre,
35 Harbour Street

Epping

The Epping Club,
45-47 Rawson Street

Haymarket

Capitol Theatre,
13 Campbell Street

Minchinbury

Betta Electrical Superstore,
Corner Great Western Hwy
& John Hines Avenue

Parramatta

Elite Travel,
Suite 2, 27 Hunter Street,
Ground Floor

Pymont

Star City,
Lyric Theatre Foyer,
80 Pymont Street

St Ives

Village Concierge Desk,
St Ives Shopping Centre,
Mona Vale Road

Surry Hills

Spank Records,
395 Bourke Street

Sydney

State Theatre,
49 Market Street

Sydney

Theatre Royal,
108 King Street

REGIONAL NSW

Moss Vale

Moss Vale Cruise & Travel
413 Argyle Street

New Lambton

Newcastle Knights
Energy Australia Stadium,
Turton Road

Newcastle

Travelworld
144 Hannell Street,
Wickham

Pokolbin

Hunter Valley Visitors
Centre
455 Wine County Drive
Pokolbin

Wamberal

Wamberal Newsagency
774 The Entrance Road

Outlet details are correct at the time of printing. ADHC takes no responsibility for this listing. Please confirm outlet details closer to the date tickets become available. For Sydney Ticketmaster outlets visit: <http://www.ticketmaster.com.au/h/tcentres/syd.html>
For Regional NSW Ticketmaster outlets visit: <http://www.ticketmaster.com.au/h/tcentres/nsw.html>.

3. Booking by phone

To book by telephone call 1300 855 501 (cost of a local call). Your call is answered by Ticketmaster's Integrated Voice Response (IVR) system. There are 2 options to choose from when booking by telephone.

(I) Integrated Voice Response System (IVR)

Press 1 to book through the automated system. You will need to listen to the instructions carefully.

Patrons who booked tickets through the automated system found it quick and easy.

(II) Ticketmaster Operator

Press 2 to speak to a Ticketmaster operator. There are 100 operators taking bookings. You need to be patient and expect lengthy delays if booking by phone.

For wheelchair, limited mobility and hearing impaired tickets phone 1300 855 501 press 2 then press 9.