

## WET WEATHER

**Handa Opera on Sydney Harbour is an open-air event.** The venue and the stage are completely uncovered. The special nature of this event will be appreciated by visitors from all over the world who understand that there is a certain risk of bad weather. Opera Australia is therefore committed to going ahead with a performance of Handa Opera on Sydney Harbour even in doubtful weather conditions.

Visitors are advised that it may rain during the performance. The performance will proceed if there are light, intermittent showers. We recommend that guests bring warm and rainproof clothing. Please note that although umbrellas can be brought to the site, out of consideration for other members of the audience they cannot be used during the performance.

In the case of extreme weather, *Madama Butterfly* may be delayed by up to 50 minutes at any point throughout the performance.

The performance will only be cancelled if the weather poses a threat to the safety of performers or the audience. Cancellation will occur in the event of heavy rain and/or strong winds as Opera Australia acknowledges that the comfort and safety of the audience and its performers are paramount.

If a performance is cancelled or plays for less than 50% of the total performance running time the ticket holder shall have the ticket price refunded in full or can exchange the ticket for a subsequent performance. Customers should contact the organisation from whom they purchased their tickets (i.e. Opera Australia or Ticketmaster) to organise an exchange or refund the next business day.