WIN A MEET AND GREET WITH RONAN KEATING! Competition Terms and Conditions HOW TO ENTER

1. Entry to WIN A MEET AND GREET WITH RONAN KEATING! (the "Competition") is open to Australian Residents and is subject to these Terms and Conditions.

2. To enter, eligible individuals must;

a. Purchase a 'Fires' album ticket bundle, which includes a copy of the album Fires and a ticket to see Ronan Keating live at one of his March Australian Tour Dates; and

b. Go to <u>http://www.getmusic.com.au/ronankeating/competitions/detail?id=462</u> and tell us in 25 words or less 'Your first burning memory of Ronan Keating,'

(an 'Entry'),

to go in the draw to win a chance for you and a friend to meet Ronan Keating (the **'Prize'**). 3. The Competition commences at 9AM AEST on 19 November 2012. Entrants must submit the completed Entry by 5PM AEST on 15 February 2013.

TERMS AND CONDITIONS

4. These Terms and Conditions together with all other information provided prior to entering the Competition, including any instructions on how to enter the Competition form part of these Terms and Conditions. Participation in this Competition is deemed acceptance of these Terms and Conditions. Any entry not complying with these Terms and Conditions is invalid.

Who Can Enter

5. Entry is only open to residents of Australia who are sixteen years (16) or older with a valid email address. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this Competition are ineligible to enter. Immediate family means any of the following: spouse, exspouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

6. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Incomplete or indecipherable entries will be deemed invalid.

7. Entry is limited to one per purchase.

8. Entries are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information caused by an entrant or occurring during transmission. The Promoter is not responsible for any problems or technical malfunction of any telephone, telephone or computer network, or lines, servers, or telephone or internet providers, traffic congestion on any phone or computer network, or any combination thereof, including any injury or damage to participants or any other person's handset or computer related to or resulting from participation or sending or receiving of any communication or of any materials in this Competition. All entries will become the property of the Promoter and the Promoter has no obligation to acknowledge or return the Entry.

9. The Entrant acknowledges and agrees that the Entry is not obscene, defamatory, libelous, threatening, harassing, hateful, racially or ethnically offensive, or encouraging of conduct that would be considered a criminal offence, gives rise to civil liability, or violate any law.

10. The Entrant confirms and warrants that they have full power and authority to enter into this agreement and hereby indemnify the Promoter from and against any and all costs and damages incurred as a result of any breach of the representations and warranties made by the Entrant herein.

How to Win

11. The Competition commences at commences at 9AM AEST on 19 November 2012 and closes at [5PM AEST on 15 February 2013 (the "**Competition Period**"). Final Entries must be received by the Promoter before 5PM AEST on 15 February 2013.

12. At the conclusion of the Competition Period, seven (7) Entries will be selected as the winners – one for each date of the concert – of the Competition by a panel appointed by the Promoter (the "Winners"), at the Promoter's sole discretion. There will be a total of seven (7) Winners. Each Entry will be judged on creative merit. Chance plays no part in the determination of the Winners.

13. The Winner shall be determined at Universal Music Australia, 3 Munn Reserve, Millers Point NSW 2000 and announced on 18 February 2013. The Winner shall be notified in writing to the email address provided by the entrant.

14. The panel's decision is final and binding upon all entrants and no correspondence will be entered into. Entrants who are not winners will not receive any notification at all. The Promoter will contact the Winners via email to arrange for delivery of the Prize.

The Prize

15. Each Winner will receive the opportunity for them and a friend to meet and greet with Ronan Keating at the show they are attending during his March Australian tour at a time and location determined by the Promoter (the "Prize").

16. The total retail value of the Prize is AU\$700 (seven hundred Australian dollars).

17. If the winner of a prize is under 18 years of age the prize will be awarded to the winner's parent or guardian on their behalf. If winner is under 18 years old they will need to be accompanied by a parent or guardian who will assume all responsibility for the Winner for the duration of the Prize winning event.

18. The Winner is responsible for all other costs associated with the redemption of the Prize, including travel to the venue, spending money, accommodation, meals and travel insurance.

19. The Prize must be taken as stated and no compensation will be payable if a Winner is unable to use the prize as stated. Each prize is not transferable to another person (unless agreed to by the Promoter) or exchangeable for other goods and services and cannot be redeemed for cash

20. If a Winner is not contactable or the Prize is not claimed by a Winner prior to Thursday 28th February 2013 the Prize will be forfeited and will be awarded to an alternate winner. The Promoter reserves the right to reselect an alternative Winner as necessary to distribute the Prize/s subject to any directions given by the relevant authority.

21. If the Prize is unavailable for any reason, the Promoter, in its discretion, reserves the right to substitute the Prize with a gift to the equal value and/or specification, subject to any written directions from a regulatory authority.

Release for Promotional Activities

22. The Winner agrees to participate in any promotional activities associated with the Prize such as public appearances, photo opportunities or media interviews as might be required by the Promoter. The Winner agrees to the Promoter using the Winner's likeness and image for any purpose related to the Prize and Competition.

23. As a condition of accepting the prize, the Winner (and his/her companion) must sign any legal documentation as and in the form required by the Promoter in their absolute discretion, including but not limited to a legal release and indemnity form.

Exclusion of Liability

24. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

25. Any cost associated with accessing the promotional websites and mobile applications is the Entrant's responsibility and is dependent on the Internet service provider used. The use of any automated software or any other mechanical or electronic means that allows an entrant to

automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.

26. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the competition, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a entrant; or (f) use of a Prize.

27. The Promoter and its associated agencies shall not be liable in any way if the performance of obligations hereunder is delayed or becomes impossible by reason of any Act of God, war, fire, earthquake, strike, sickness, accident, civil commotion or any other cause.

Privacy Policy and Consent

28. The Promoter needs to collect the personal information required to be submitted with your entry so it can enter you in the Competition. The Promoter may use personal information about you for related purposes, including sending you information (including electronically) about Universal products, events, artists, news and further competitions. The Promoter may disclose personal information to other organisations that assist it to promote its events and artists. If you wish to access the personal information the Promoter holds about you or do not wish to have this information disclosed, please contact it at 3 Munn Reserve, Millers, Point, NSW, 2000 or refer to Universal's privacy policy at http://www.getmusic.com.au/privacypolicy/ for further details.

Promoter's Details

29. The Promoter is Universal Music Australia Pty Limited, ACN 000 158 592, having its registered office at 3 Munn Reserve, Millers Point, NSW 2000, phone (02) 9207 0500.