V FESTIVAL TERMS & CONDITIONS OF SALES & ENTRY

Your entry to and presence at the V Festival is subject to these Conditions.

Ticketmaster sells tickets as an agent for and on behalf of V Festival Australia Pty Limited. This sale is subject to general terms and conditions of both Ticketmaster and V Festival, which are available by contacting Ticketmaster at the place of purchase or visiting vfestival.com.au.

The following conditions are both of sale (including any resale or subsequent allocation) and conditions of entry to the event:

- V Festival reserves the right to add, delete, reschedule or replace artists and / or vary prices, venues and layout without notice to you.
- Individuals may be subject to a personal search and/or search of personal possessions at the time of entry to the venue.
- If tickets are damaged or defaced in any way or are not purchased from Ticketmaster or other authorised points of sale, entry may be refused and a refund denied.
- Without the prior written consent of V Festival, tickets must not be resold or offered for resale (including on-line auction sites) or used for commercial purposes including advertising, promotional competitions, or to promote the sales of other goods and services. If this condition is breached the ticket may be cancelled without refund and the bearer of the ticket may be refused entry.
- It is your responsibility to inform yourself of the Conditions. By purchasing a ticket and/or entering the V Festival you are deemed to have accepted and understood as binding on you all Conditions and any accompanying risks, obligations and responsibilities.
- Entry to this event is restricted to persons 18 years and over only. Patrons may be required to present photo id as proof of age upon entry and / upon request.
- This is a general admission event and entry is at your own risk.
- Event proceeds rain or shine.
- You must have a valid ticket or other authorisation to enter the V Festival.
- A barcode access control system will be in place at the venue and you will be denied entry without a valid ticket.
- No passouts will be issued at this event.
- Tickets purchased through unauthorized points of sale may be cancelled or you may be denied admission without refund, at the sole discretion of the promoter.
- Tickets lost or stolen may not be replaced.
- You acknowledge that where V Festival is able to exclude any express or implied warranty that the services will be rendered with reasonable care and skill (such as where a relevant law excludes such warranties where the services are a recreational activity or similarly defined activity), such warranties are excluded to the greatest extent permitted by law.
- In consideration of your entry and attendance at the V Festival, you agree to indemnify V Festival and its directors, employees, agents, volunteers, sponsors and contractors from and against all claims (whether at contract, tort or statute), expenses, harm, damage, loss or personal injury (including death) you suffer or incur directly or indirectly as a result of your attendance at the V Festival, however caused, including as a result of the negligence or any acts or omissions of V Festival or the venue.
- Tickets are non-transferable and non-exchangeable.
- The right of admission is reserved.
- Any decision to eject you from the venue is final. No refunds will be issued following ejection from the venue or refused entry.
- You acknowledge and agree that while attending the V Festival as a member of the audience, your image, likeness or voice may be recorded (by any form of audio or visual recordings), and that any photograph, film, audio file or images of you taken by V Festival or any third party may be published, broadcast, transmitted or otherwise distributed by V Festival or a third party worldwide in any form of media (with or without identification) for any purpose, including for commercial gain, without compensation to you.
• You must not make any audio or visual recording or take any photograph other than for private non-commercial purposes.
• You must not without V Festival’s prior consent broadcast, narrowcast or otherwise transmit by any means (including by way of mobile telephone, modem or any wireless device) any audio or visual files taken at the V Festival.
• Security procedures are in effect and you may be requested to submit to a search of your person and/or property. Failure to comply will mean you will be prevented from entering the event.
• Appropriate standards of behaviour are expected and persons deemed to be behaving in a manner that is dangerous or unacceptable to management or otherwise breaching these Conditions will be refused admission and/or removed from the venue. No refunds will be issued following ejection from the venue.
• At the licensed area of the venue, disruptive or offensive behaviour will result in service being denied and removal of such offenders from the licensed premises or the venue.
• Activities such as ‘stage diving’, ‘moshing’, ‘climbing’ and ‘crowd surfing’ are strictly prohibited.
• Unless expressly agreed by V Festival, you must not conduct any commercial activities within the venue.
• You must not engage in any activities that may be construed as ambush marketing, including displaying inside the venue commercial signage, or selling or distributing goods or services, soliciting or surveying or gathering information from patrons.
• The event is licensed. Patrons wishing to consume alcohol must have Photo ID. Alcohol sales are subject to Responsible Service of Alcohol and Harm Minimisation Practices. We are prohibited by law from serving liquor to intoxicated persons.
• WARNING – you may be exposed to several risks by attending the V Festival. Such risks may include (without limitation):
  a) Hearing loss due to loud music;
  b) Visual problems due to flash lighting strobes and other special effects may be used during the event;
  c) Exposure to physical hazards;
  d) Exposure to smoke, steam or special effects;
  e) Sunburn, heat stroke or dehydration;
  f) Physical injury as a result of the conduct of other attendees; and
  g) Injury or distress as a result of overcrowding, crushing and/or stampeding.
• You must not, without the prior written consent of V Festival, bring any of the following items into the venue:
  a) any alcoholic beverages;
  b) any cans, metal containers, glass bottles or containers or other glass objects (excluding sunglasses, binoculars and prescription or reading glasses);
  c) any illegal drugs;
  d) any drink coolers, ice boxes or eskies;
  e) Skateboards, scooters, roller blades or bicycles;
  f) any structure or item that may be used to erect a structure, or which is capable of supporting the weight of a person including, without limitation, any chairs, lounges, benches, stools and umbrellas;
  g) knives, weapons, or fireworks;
  h) any object that could be used to distract, hinder or interfere with any performer including a laser pointer;
  i) any flags with poles, large flags or banners that may obstruct the view of other patrons;
  j) any whistle, horn, musical instrument, loud hailer, public address system;
  k) digital, electronic or other recording or broadcast device;
  l) any item that you intend (or such quantities of the item from which V Festival can reasonably infer that you intend) to distribute, hire, sell, display or sale a display for marketing or promotional purposes;
  m) animals (apart from authorised guide / companion dogs);
  n) any dangerous goods; and
  o) any other items deemed by management to be dangerous or capable of causing a public nuisance.